

— FOR ALL INTERESTED MEDICAL STAFF & HEALTHCARE LEADERS —

CIVILITY CONFERENCE

— KELOWNA —

REGISTER BY NOVEMBER 10 TO SAVE YOUR SEAT!

SATURDAY, NOVEMBER 16TH
FOUR POINTS SHERATON, KELOWNA

5505 AIRPORT WAY, KELOWNA

CHOOSE ALL OR ANY COMBINATION OF THE FOLLOWING
IN PERSON & VIRTUAL SESSIONS WITH FOLLOWUP DISCUSSION

11:15 AM - 12:15 PM

CIVILITY IN A COMPLEX WORLD

12:15 PM - 1:15 PM

LUNCH

1:15 PM - 2:15 PM

WHAT'S YOUR THEME TUNE?

2:45 PM - 3:45 PM

CALLING IT OUT WITH COMPASSION



FEATURING:

DR. CHRIS TURNER

Dr. Chris Turner, is a consultant in Emergency Medicine from the UK and the co-founder of Civility Saves Lives. He feels passionately about the importance of civility in medicine and has been working hard to increase awareness of its impact.

Register for sessions at
regionalcivilitytour.vfairs.ca



regionalcivilitytour.vfairs.ca

Upon completion of the overall program, participants will be able to:

1. Appreciate the patient and team benefit that comes with civility and real detriment that comes with incivility
2. Recognize forms of incivility in the workplace
3. More mindfully self-monitor behaviour to optimize team performance
4. Unpack misunderstandings & implement strategies to maintain positive regard
5. More confidently broach uncivil behaviour in a compassionate manner

**This one (1) credit-per-hour Group Learning program has been certified by the
College of Family Physician of Canada AND Royal College of Physicians & Surgeons
for up to three (3) Mainpro+ credits**